

Your bin collection day will change over Christmas and New Year

The Christmas period will see some changes to bin collections. Please ensure your bin is ready for collection by 7am on your revised collection day. Scan the QR code to access up to date information on the resident portal.



Rubbish and recycling usual collection date	Rubbish and recycling revised collection date
Thursday 25 December	Saturday 27 December
Friday 26 December	Monday 29 December
Monday 29 December	Tuesday 30 December
Tuesday 30 December	Wednesday 31 December
Wednesday 31 December	Friday 2 January
Thursday 1 January	Saturday 3 January
Friday 2 January	Monday 5 January
Monday 5 January	Tuesday 6 January
Tuesday 6 January	Wednesday 7 January
Wednesday 7 January	Thursday 8 January
Thursday 8 January	Friday 9 January
Friday 9 January	Saturday 10 January

Clinical waste usual collection date	Clinical waste revised collection date
Thursday 25 December	Saturday 27 December
Thursday 1 January	Friday 2 January

Usual rubbish and recycling collection days will resume from **Monday 12 January 2026**. Clinical collections will return to their usual collection days from **Monday 5 January 2026**.

Garden waste and bulky waste collections will be suspended between **Monday 22 December 2025 and Friday 2 January 2026**.

In the unlikely event your bin collection is missed, please report this before 4pm the next working day using the resident portal or by calling customer services on **023 9244 6019**.



Recycle right this Christmas!

With all the extra food, gifts and packaging over the festive season, please remember to recycle as much as you can. Refer to the guide below to find out which items can be disposed of in which bins.



Recycling bin

Cards and paper without glitter, cardboard packaging (with plastic parts removed), clean food and drink cans, aerosol cans, plastic bottles, newspapers and magazines.



Plastic bin

Please take plastic pots (yoghurt pots), plastic tubs (margarine, ice cream, biscuit & sweet tubs), plastic trays (meat trays, fruit & veg punnets) to your nearest plastic recycling bin.



Garden waste bin

Real Christmas trees can be recycled if you subscribe to the Garden Waste Collection Service, if they are small and chopped into pieces no larger than 75mm (3 in) in diameter. Please ensure your bin lid is closed.



Glass bin

Please take your glass bottles and glass jars to your nearest glass recycling bank.



Rubbish bin

Non-recyclable gift wrap, plastic carrier bags and black sacks, drink cartons, general household rubbish.